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### ADA & FMLA Update

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## Agenda

- Pump Act Guidance
- ADA Guidance on Al
- ADA Case Updates
- FMLA Case Updates
- FMLA Form Updates
- ADA & FMLA Interplay

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### **PUMP Act: Recap**

- Most nursing workers are entitled to reasonable break time and a private space to pump at work for up to one year after their child's birth.
- Most employers are required to provide covered employees with space that is functional for pumping milk, shielded from view, free from intrusion, available as needed, and not a bathroom.



Employers must provide nursing employees with reasonable break time <u>each time</u> they need to pump at work.

There is no maximum number of breaks.

Break Time Requirements

The frequency, duration, and timing of breaks will vary depending on the need of the nursing employee and their child.

Employee and employer may agree to a schedule based on individual need, but an employer cannot require an employee to adhere to a standard, fixed schedule.

Telework employees are eligible for breaks on the same basis.

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Nursing employees must have access to a place to pump that is shielded from view, free from intrusion, available each time it is needed, and not a bathroom.

Employers must ensure privacy, regardless of location.

Space Requirements

Location must be functional for pumping and must include a place to sit and a flat surface (other than the floor) to place the pump.

Employer must ensure employee is able to safely store milk.

Space may be permanent or temporarily created, converted, or made available.

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**Compensation Requirements** 

Exempt Employees	Nonexempt Employees
Entitled to their full weekly salaries even if absolutely no work is performed during their pump breaks.	Generally not entitled to compensation if completely relieved of duty during pumping breaks.
	Short breaks, usually 20 minutes or less, provided by the employer must be counted as hours worked.
	Employees must be compensated to for <u>any</u> work performed during pumping break.
	Employees must be compensated for pumping breaks in the same way as other breaks, if the employer provides paid break time.



#### Posting Requirements

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The law requires employers to display this poster where employees can readily see it.

**PUMP AT WORK** The FLSA requires employers to provide reasonable break time for a nursing employee to express breast milk for their nursing child for one year after the child's birth each time the employee needs to express breast milk. Employers must provide a place, other than a bathroom, that is shielded from view and free from intrusion from coworkers and the public, which may be used by the employee to express breast milk.



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#### Exemption?

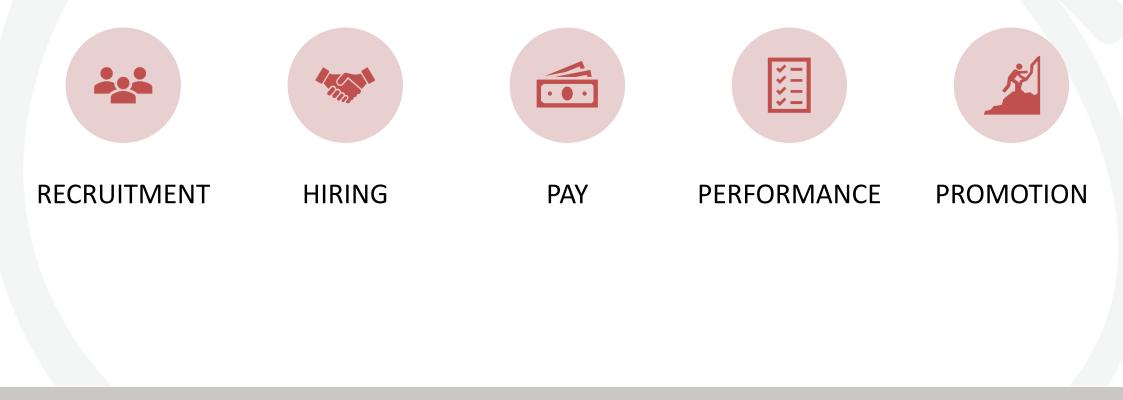


Employers with less than 50 employees nationwide may be exempt if they can demonstrate that compliance for a particular employee would cause an undue hardship within the framework of the ADA.





## **Artificial Intelligence in Employment**



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## AI Concerns in Employment Decisions



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### AI Concerns in Employment Decisions

- The employer does not provide or account for a **reasonable accommodation** that is necessary for a job applicant or employee to be rated fairly and accurately by the algorithm.
- Algorithmic decision-making tool intentionally or unintentionally **screens out** or otherwise **penalizes** an individual with a disability, even though that individual is able to do the job with a reasonable accommodation.

### Navigating AI in Employment Decisions

Train staff to recognize and process requests for accommodation

Provide Reasonable Accommodations

Review all requests for accommodations from an Al vendor Develop alternative means of rating if Al process is inaccessible or will result in a disadvantage

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### Navigating AI in Employment Decisions

Use tools designed to be accessible to individuals with disabilities

Describe traits that algorithm is designed to access, the methods, and variables that may affect it

<u>Minimize</u> <u>Disadvantages</u>

Inform applicants and employees that reasonable accommodations are available

Ensure tools only measure necessary/essential qualifications and abilities and that they are measured directly

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### Navigating AI in Employment Decisions

Confirm the tool does not ask questions likely to elicit information about a disability

Confirm whether there are any disabilities for which there is no accessible format

<u>Al and Vendor</u> <u>Due Diligence</u> Confirm whether there was testing for algorithm disadvantages

Confirm responsibility for providing reasonable accommodations

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## ADA Case Update

While plaintiff's tester ADA case regarding website accessibility was moot, "the issue [as to whether a plaintiff has Article III standing to sue hotels whose websites failed to state whether they have accessible rooms, even if the plaintiff has no intention of staying at the hotels] in this Court is very much alive."

Acheson Hotels. LLC v. Laufer, 144 S. Ct. 18 (2023).

## ADA Case Update

"[I]f a plaintiff's retaliation claim is based on a predicate violation of Title I regarding employment discrimination, then her Title V retaliation claim will be barred by sovereign immunity."

*Sherman v. Pub. Emps. Ret. Sys.*, 2023 U.S. Dist. LEXIS 174092, 2023 WL 6307632 (S.D. Ohio Sept. 28, 2023).



## ADA Case Update

An employee does not put an employer on notice of a disability by stating that she feels "depressed" about her work environment without more (e.g., corroborating medical evidence).

*Hrdlicka v. General Motors, LLC*, 63 F.4th 555 (6th Cir. 2023).

An employee's notice of intention to take FMLA leave must be reasonably adequate to apprise the employer of the employee's request to take leave for a serious health condition that rendered her unable to perform her job. General references to her head "really hurting", feeling "sick," or having "fever and other symptoms" are "simply generalized descriptions of ailments that do not rise to the level of 'serious health conditions' within the meaning of the FMLA."

*Hrdlicka v. General Motors, LLC*, 63 F.4th 555 (6th Cir. 2023).

FMLA claim for violations of the "self-care" provision of the FMLA is barred by the doctrine of sovereign immunity.

*Sherman v. Pub. Emps. Ret. Sys.*, 2023 U.S. Dist. LEXIS 174092, 2023 WL 6307632 (S.D. Ohio Sept. 28, 2023).

An employee can maintain an FMLA retaliation claim even when the employee is not entitled to FMLA leave because "the FMLA protects the right of an employee to inquire about and request leave."

Millman v. Fieger and Fieger, PC, 58 F.4th 860 (6th Cir. 2023).

Intermittent leave falls within the foreseeability leave provision for providing notice under the FMLA. "Foreseeability turns on whether the *qualifying reason, i.e.*, the illness or medical condition, was foreseeable. In intermittent leave cases, the qualifying reason is known in advance, even if it is unclear when the condition will flare up and require time off."

Render v. FCA US LLC, 53 F.4th 905 (6th Cir. 2022).

"[T]he required casual connection between the protected activity and the adverse action can be established solely by temporal proximity."

*Maxwell v. FCA US, LLC*, 2023, U.S. App. LEXIS 6775, 2023 WL 2636586 (6th Cir. Mar. 21, 2023).



Alterations of job responsibilities, changing of supervisors, requirement to work in person at a relocated desk were not adverse employment actions. "Employment shifts . . . 'without changes in salary, benefits, title, or work hours usually do not constitute adverse employment decisions."

*Erwin v. Honda North Am., Inc.,* 2023 U.S. App. LEXIS 9618, 2023 WL 3035355 (6th Cir. Apr. 21, 2023).

Plan administration for short-term disability leave—rather than the employer—took adverse action against employee by denying STD leave while employee was on approved FMLA leave for her pregnancy. Employer could not be liable for FMLA retaliation for plan administrator's action related to STD leave.

Harmon v. Honeywell Intelligrated, 2023 U.S. Dist. LEXIS 115597, 2023 WL 4348834 (S.D. Ohio July 5, 2023).

### FMLA Poster Update

In April 2023, the Department of Labor released a redesigned employee rights poster, which includes updated language on how covered employers are defined.

#### Your Employee Rights Under the Family and Medical Leave Act

#### What is FMLA leave?

The Family and Medical Leave Act (FMLA) is a federal law that provides eligible employees with job-protected leave for qualifying family and medical reasons. The U.S. Department of Labor's Wage and Hour Division (WHD) enforces the FMLA for most employees.

- Eligible employees can take up to 12 workweeks of FMLA leave in a 12-month period for:
- The birth, adoption or foster placement of a child with you,
  Your serious mental or physical health condition that makes you unable to work,
- To care for your spouse, child or parent with a serious mental or physical health condition, and

 Certain qualifying reasons related to the foreign deployment of you spouse, child or parent who is a military servicemember.

An eligible employee who is the spouse, child, parent or next of kin of a covered servicemember with a serious injury or illness may take up to 26 workweeks of FMLA leave in a single 12-month period to care for the servicemember.

You have the right to use FMLA leave in **one block of time**. When it is medically necessary or otherwise permitted, you may take FMLA leave intermittently in separate blocks of time, or on a reduced schedule by working less hours each day or week. Read Fact Sheet #28M(c) for more information.

FMLA leave is <u>not</u> paid leave, but you may choose, or be required by your employer, to use any employer-provided paid leave if your employer's paid leave oblicy covers the reason for which you need FMLA leave.

#### Am I eligible to take FMLA leave?

- You are an **eligible employee** if <u>all</u> of the following apply: • You work for a covered employer.
- You work for a covered employer,
   You have worked for your employer at least 12 months,
- You have at least 1,250 hours of service for your employer during the 12 months before your leave, and
   Your employer has at least 50 employees within 75 miles
- of your work location. Airline flight crew employees have different "hours of service"
- Arrine fught crew employees have different "hours of service" requirements.
- You work for a covered employer if <u>one</u> of the following applies: • You work for a private employer that had at least 50 employees during
- at least 20 workweeks in the current or previous calendar year, • You work for an elementary or public or private secondary school, or • You work for a public agency, such as a local, state or federal
- You work for a public agency, such as a local, state or federal government agency. Most federal employees are covered by Title II of the FMLA, administered by the Office of Personnel Management.

#### How do I request FMLA leave?

#### Generally, to request FMLA leave you must:

Follow your employer's normal policies for requesting leave,
 Give notice at least 30 days before your need for FMLA leave, or
 If advance notice is not possible, give notice as soon as possible.

You do not have to share a medical diagnosis but must provide enough information to your employer so they can determine whether the laws qualifies for RNLA protection. You <u>must also leftern</u> your employer if FMLA lawse was previously taken or approved for the same reason when requesting additional leave.

- Your employer may request certification from a health care provider to verify medical leave and may request certification of a qualifying exigency.
- The FMLA does not affect any federal or state law prohibiting discrimination or supersede any state or local law or collective bargainin agreement that provides greater family or medical leave rights.

State employees may be subject to certain limitations in pursuit of direct lassuits regarding leave for their own sarious health conditions. Mast federal and certain congressional employees are also covered by the law but are subject to the juriadiction of the U.S. Office of Personnel Management or Congress.

#### What does my employer need to do?

If you are eligible for FMLA leave, your employer must

Allow you to take job-protected time off work for a qualifying reason,
 Continue your group health plan coverage while you are on leave on

the same basis as if you had not taken leave, and Allow you to return to the same job, or a virtually identical job with the same pay, benefits and other working conditions, including shift

and location, at the end of your leave. Your **employer <u>cannot</u> interfere with your FMLA rights** or threaten or punish you for exercising your rights under the law. For example, your

pursary you for exercising your rights under the law. For example, your employer cannot reliable against you for requesting FMLA leave or cooperating with a WHD investigation. After becoming aware that your need for leave is for a reason that may

qualify under the FMLA, your employer <u>must</u> confirm whether you are eligible or not eligible for FMLA leave. If your employer determines that you are eligible, your employer <u>must</u> notify you in writing: About your FMLA rights and responsibilities, and

How much of your requested leave, if any, will be FMLA-protected
leave

#### Where can I find more information?

Call 1-866-487-9243 or visit dol.gov/fmla to learn more

If you believe your rights under the FMLA have been violated, you may file a complaint with WHD or file a private lawsuit against your employe in court. Scan the QR code to learn about our WHD complaint process



WH1420 REV 04/2

### **FMLA Poster Requirement**

February 2013 and April 2016 versions still fulfill posting requirement.

#### EMPLOYEE RIGHTS AND RESPONSIBILITIES UNDER THE FAMILY AND MEDICAL LEAVE ACT

Use of Leave

FMLA requires covered employers to provide up to 12 weeks of unpaid, job-protected leave to eligible employees for the following reasons:

. to care for the employee's child after birth, or placement for adoption or foster care . to care for the employee's spouse, son, daughter or parent, who has a parious health condition: o or a serious health condition that makes the employee unable to erform the employee's job

#### Military Family Leave Entitlements

Explose employees whose spouse, son, daugher or parent is on covered Explose employees may choose or employers may require use of accrued paid leave while taking FMLA leave. In order to use paid leave for FMLA ave entitlement to address certain qualifying exigencies. Qualifying leave, employees must comply with the employer's normal paid leave igencies may include attending certain military events, arranging for policies mative childcare, addressing certain financial and legal arrangements Itending certain counseling sessions, and attending post-deployment Employee Responsibilities tegration briefings

Employee must provide 30 days advance notice of the need to take FMLA leave when the need is foreseeable. When 30 days notice is no

FMLA also includes a special leave entitlement that permits eligible possible, the employee must provide notice as soon as practicable and includes a special reave entrient that permits engoine to take up to 26 weeks of leave to care for a covered service-ring a single 12-month period. A covered servicemember is: at member of the Armed Forces, including a member of the generally must comply with an employer's normal call-in procedures or Reserves, who is undergoing mex erapy, is otherwise in outpatient status Guard or Reserves, who is undergoing medical treatment, ion or therapy, is otherwise in outpatient status, or is otherwise moprary disability retired list, for a serious injury or illness\*; eteran who was discharged or released under conditions other somerable at move time derive to finance and the status of the second if the leave may qualify for FMLA protection and the anticipated timin and duration of the leave. Sufficient information may include that th employee is unable to perform job functions, the family member is unable to perform daily activities, the need for hospitalization or co to perform daily activities, the need for hospitalization or treatment by a health care provider, or circumstances support for military family leave. Employees also must inform the the requested leave is for a reason for which FMLA leave we alten or certification. So may be required to provide and periodic recertification supporting the need for leave. an dishonorable at any time during the five-year period prior to the st date the eligible employee takes FMLA leave to care for the covered eteran, and who is undergoing medical treatment, recuperation, or

Unlawful Acts by Employers

FMLA makes it unlawful for any employer to

"The FMLA definitions of "serious injury or illness" for rent servicemembers and veterans are distinct from Employer Responsibilities the FMLA definition of "serious health condition".

Covered employers must inform employees requesting leave whether they are eligible under FMLA. If they are, the notice must specify any additional information required as well as the employees' rights an During FMLA leave, the employer must maintain the employee's health coverage under any "group health plan" on the same terms as if the sponsibilities. If they are not eligible, the employer mus reason for the ineligibilit nued to work. Upon return from FMLA leave, most

a regimen of continuing treatment, or incapacity due to pregnancy, o incapacity due to a chronic condition. Other conditions may meet th definition of continuing treatment.

An employee does not need to use this leave entitlement in one block An employee does not need to use this leave entitlement in one block. Leave can be taken intermittently or on a reduced leave schedule when medically necessary. Employees must make reasonable efforts to schedule leave for planned medical treatments on as not to unduly disrupt the employer's operations. Leave due to qualifying exigencies may also be taken on an intermittent basis.

Substitution of Paid Leave for Unnaid Leave

Covered employers must inform employees if leave will be designated as FMLA-protected and the amount of leave counted against the employee's leave entitlement. If the employer determines that the leave is not ees must be restored to their original or equivalent positions with equivalent pay, benefits, and other employment terms FMLA-protected, the employer must notify the employee Use of FMLA leave cannot result in the loss of any employment benefit

that accrued prior to the start of an employee's leave

#### Eligibility Requirements

therapy for a serious injury or illness.\*

Benefits and Protections

oyees are eligible if they have worked for a covered employer for at · interfere with, restrain, or deny the exercise of any right provided st 12 months, have 1,250 hours of service in the previous 12 months\* interfere with, restrain, or deny the exercise of any right provided under FMLA; and
 discharge or discriminate against any person for opposing any practice made unlawful by FMLA or for involvement in any proceeding under or relating to FMLA. and if at least 50 employees are employed by the employer within 75 miles. \*Special hours of service eligibility requirements apply to airline flight crew employees.

#### Definition of Serious Health Condition

a employee may file a complaint with the U.S. Department of Labor Definition of Serios Health Condition A schools health conduction is millness, hugs, impairment of physical corres facility, are contraining treatment by a health care produced corres facility, or contraining treatment by a health care provider for a condition that entire prevents the equipper limited framiny memory from the production galaxies that are produced and a document of the employer's job, or prevents the equipper limited framiny memory from the protection of the employer. The production galaxies are produced and the protection of the employer's physical schema and the production galaxies are produced and the protection of the employer. The production galaxies are produced and the provides granter family or medical lower rights. or supersede any state or local law or collective brgaining agreement which provides greater family or medical leave rights.

Enforcement

FMLA section 109 (29 U.S.C. § 2619) requires FMLA ct to certain conditions, the continuing treatment requirement may covered employers to post the text of this notice. Regulation he met by a period of incapacity of more than 3 consecutive calendar days met by a period of incapacity of more than 3 consecutive catendar days ribined with at least two visits to a health care provider or one visit and 29 C.F.R. § 825.300(a) may require additional disclosures



#### **EMPLOYEE RIGHTS** UNDER THE FAMILY AND MEDICAL LEAVE AC

THE UNITED STATES DEPARTMENT OF LABOR WAGE AND HOUR DIVISION LEAVE Flightle employees who work for a covered employer can take up to 12 weeks of uppaid inhomtected leave in a 12-m ENTITLEMENTS for the following reasons · The birth of a child or pl The prior of a candid parameters of a Canadid For qualifying exigencies related to the foreign deployment of a military member who is the employee's spouse, child, or parent, a haraves a si odw asvelatera sidiri of FMLA leave in a single 12-month period to care for the servicemember with a serious injury or illness An employee does not need to use leave in one block. When it is medically necessary or otherwise pe Employees may choose, or an employer may require, use of accrued paid leave while substitutes accrued paid leave for FMLA leave, the employee must comply with the e BENEFITS & PROTECTIONS While employees are on FMLA leave, employers must continue health insurance coverage as if the en Upon return from FMLA leave, most employees must be restored to the same job or one nearl equivalent pay, benefits, and other employment terms and conditions. An employer may not interfere with an individual's FMLA rights or retaliate against someone for using or trying to use opposing any practice made unlawful by the FMLA, or being involved in any proceeding under or related to the FMLA. ELIGIBILITY An employee who works for a covered employer must meet three otheria is order to be elisible for FMI & issue. The employee must Have worked for the employer for at least 12 months; Have at least 1,250 hours of service in the 12 months before taking leave;\* and
 Work at a location where the employer has at least 50 employees
 within 75 miles of the employee's worksite. "Special "hours of service" requirements apply to airline flight crew employees Generally, employees must give 30-days' advance notice of the need for FMLA leave. If it is not possible to give 30-days' notice REQUESTING an employee must notify the employer as soon as possible and, generally, follow the employer's usual procedures Employees do not have to share a medical diagnosis, but must provide enough information to the employer so it can he leave qualifies for FMLA protection. Suf will be unable to perform his or her job functions, that a family member cannot perform daily activities, or that tinuing medical treatment is necessary. Employees must inform the employer if the need for leave is for MLA leave was previously taken or certified Employers can require a certification or periodic recertification supporting the need for leave. If the emertification is incomplete, it must provide a written notice indicating what additio Once an employer becomes aware that an employee's need for leave is for a n employer must notify the employee if he or she is eligible for FMLA leave and, responsibilities under the FMLA. If the employee is not eligible, the employer n EMPLOYER RESPONSIBILITIES Employers must notify its employees if loave will be designated as FMLA leave, and if so, how EMA leaves ENFORCEMENT Employees may file a complaint with the U.S. Department of Labor, Wage and against an employer. The FMLA does not affect any federal or state la bargaining agreement that provides greater family or medical leave right For additional information or to file a complaint: 1-866-4-USWAGE (1-866-487-9243) TTY: 1-877-889-5627 **WHR** WWW.WAGEHOUR.DOL.GOV U.S. Department of Labor, J. Wage and Hour Division



## ADA or FMLA?

Taylor is normally required to work more than 8 hours per day. She has developed a chronic, serious health condition and will no longer able to work more than 8 hours per day indefinitely. Both the ADA and the FMLA apply to Taylor and her employer.

Which law applies to allow Taylor to limit her workday to 8 hours per day indefinitely?



## ADA or FMLA?

Taylor is normally required to work more than 8 hours per day. She has developed a chronic, serious health condition and will no longer able to work more than 8 hours per day indefinitely. Both the ADA and the FMLA apply to Taylor and her employer.

Which law applies to allow Taylor to limit her workday to 8 hours per day indefinitely?

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Both the FMLA and the ADA.

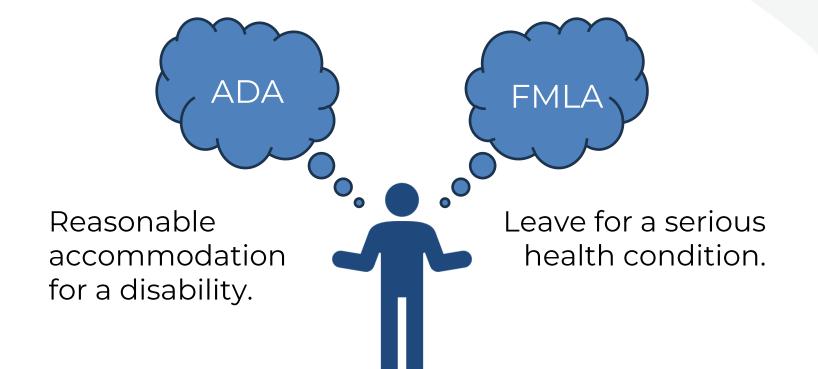
## FMLA Leave Can Be Used Indefinitely

U.S. Department of Labor, Opinion Letter FMLA2023-1-A:

an eligible employee with a serious health condition that necessitates limited hours may use FMLA leave to work a reduced number of hours per day (or week) for an indefinite period of time as long as the employee does not exhaust their FMLA leave entitlement.



## Distinct Rights, Overlapping Application



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# Questions?



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### Thank You